

1.7 Role of the regulator

Communities Scotland has the role of regulating and inspecting social landlords through its Regulation & Inspection division. This is carried out in line with the National Performance Standards jointly published by Communities Scotland, COSLA and SFHA. The Performance Standards can be viewed on Communities Scotland's website. In relation to tenant participation, all landlords inspected by Communities Scotland will have to demonstrate that they are achieving the following Performance Standard:

"We have published and are implementing a sound strategy for encouraging and supporting tenants, residents and service users to participate actively in all areas of our work. We support tenants who take an active interest in managing their homes."

The inspection process will examine how well the landlord's participation strategy is being put into practice and the views of tenants, tenant groups and staff will be considered.

Communities Scotland's Regulation & Inspection team also pay particular attention to equal opportunities when assessing the performance of landlords.

Guidance on the inspection process can be found on Communities Scotland's website: www.communitiesscotland.gov.uk, under 'Our Teams' then 'Regulation & Inspection'.

